

Entain

Job title: US Sports & BetMGM Compliance Coordinator	Location: Manila
Function: Trading Reports to: Trading Operations Team Leader	No. of direct reports:0 No. of non-direct reports: 0
Budgetary responsibility: None	NGR/P&L: None
Purpose of role	
<p>We're Entain. Our vision is to be the world leader in sports betting and gaming entertainment by creating the most exciting and trusted experience for our customers, revolutionizing the gambling space as we go. We're home to a global family of more than 25 well-known brands, and with a focus on sustainability and growth, we will transform our sector for our players, for ourselves and for the good of entertainment. The role will support the Trading Operations Management Team by taking responsibility for the day to day activities for Trading Operations. This will include creation, settlement, mapping and query answering.</p>	
Key responsibilities	
<ul style="list-style-type: none"> ● To consistently deliver outstanding service to our internal and external customers and to ensure departmental KPIs are delivered. ● Creation and Settlement of non-feed driven sports and markets. ● Ensure betting opportunities, released by Trading, are made available on the specific channels and brands at the required moment in time. ● Ensure that all price changes and the delivery of events occur in a timely and accurate manner. ● Manage life cycle of events ensuring customer journey is best in class across a number of different systems for our Global Retail and Digital estates for all Channels Entain and LCG. ● Manage the workflow of events from trading through production to ensure they are displayed correctly, accurately and efficiently. ● Manage the Master data for Trading systems, updating and keeping logs accurate. ● Manage the content on the specific channels ensuring customers user experience is easy and efficient. ● Feed mapping. ● Complete daily checks ● Compliance For All US Labels ● Compliance tool monitoring ● Compliance reporting ● Templates ● New label activations ● Blacklisting ● Whitelisting ● International Compliance ● Customer service queries (mostly about settlement/potential incorrect settlement) ● Cover Trading Operations processes and workflows. ● Check the work of others to ensure that information is accurately inputted into all applications before the events are displayed to minimize errors and any customer impact. ● Recommend new technical enhancements to ensure we keep up with key competition ● Raising of issues to relevant support teams ● System testing 	



- Adhere to departmental SLAs

Specialist skills and experience

- Knowledge of Entain Trading platform and workflows within Trading.
- Passion and knowledge for all major Sports.
- Relevant experience within the betting industry and at Entain preferably in Trading Operations.
- An understanding and knowledge of the betting industry, including its key policies, procedures, products and terms.
- Strong analytical and problem-solving skills.
- Strong communication skills with an excellent command of written and spoken English.
- Flexible with working hours, including evening shifts, public holidays and weekends to suit the business needs.
- Pro-active and a self-starter with positive attitude, with an ability to build bridges with various teams and departments.
- Ability to remain focused, deliver high quality work and meet deadlines even when under pressure.

Competencies / behaviours

- Agile thinker
- Productive
- Attention to detail
- Performance orientated
- Can work well alone and within a team
- Able to handle pressure
- Pro-active

Diversity and equal opportunities

As a global employer, Entain is committed to providing a safe, fun, and inclusive culture where our people feel like they truly belong.

We are a multicultural business that values, celebrates and respects individual differences, so whatever your sexuality, gender, gender identity, ability, age, race, religion or belief, you will have a voice here, and the space to do your best work.

Our diverse internal networks provide the support for you to express your views and make a positive difference, all for the good of entertainment.

