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| **ROLE PROFILE** | |
| **Job Title:** | CDD Analyst |
| **Vacancy Type:** | Permanent |
| **Reports To:** | CDD Team Manager - UK |
| **Vacancies** | Five (5) |
| **Location:** | Woking, UK |
| **Working Pattern:** | 5 days out of 7 |
| **Hours:** | 37.5 hours per week |
| The Customer Due Diligence (CDD) Team is responsible for conducting detailed investigations of Company Digital/Multi Channel customers in order to detect potential money laundering risks, responsible gambling triggers or incidents where risk triggers are identified or internal thresholds are met. These investigations are conducted to ensure that any signs of potential harmful behaviours are identified, the customer can legitimately support their levels of play and that there are no clear risks factors in their profile.  Also, the CDD UK team is responsible for the implementation and operationalization of the Group Digital policies and will define the people, process and technology requirements to enable said policies. By working closely with the Digital Compliance, HVC and Business teams, CDD will ensure that the processes are not only compliant but fit for purpose with strong KPIs and reporting available.  Additional Information  **What you'll be doing**   * Critically review Safer Gambling/Affordability/AML cases. * Assess player accounts based on internal alerts, along with issues escalated from other departments. * Maintaining SG, Affordability and AML procedures and processes. Actively contributing to the continuous improvement of all processes and systems. * Proactively review player data ensuring that all required reports are investigated to identify and highlight player safety triggers, recommending and taking appropriate action. * Diligently monitor player activity making assessment and acting on changes in player behaviour. * Ensure proper record-keeping of data analysed and decisions made.   **What we need from you**   * Previous experience of working within CDD environment or in the gambling industry. * Proven experience of detailed, investigative and analytical working practices. * Must be detail-oriented and analytical. * Strong knowledge and experience Anti Money Laundering and Responsible Gambling requirements. * Motivated, well organised, and accurate with a high attention to detail. * Effective written and verbal communication skills. * Able to work on own initiative and to challenge processes where improvements could be made. * Effective teamwork skills * Must be able to work to strict deadlines and prioritise issues. | |